Quality Policy Statement

R N Wooler & Co. Ltd, established in 1985, provides services to the construction industry. This Quality Policy is appropriate to our purpose and context and supports our strategic direction. Quality is an integral element to our business as we strongly value our customers as well as all other stakeholders. We strive to provide our customers with products and services which satisfy applicable requirements and exceed their expectations.

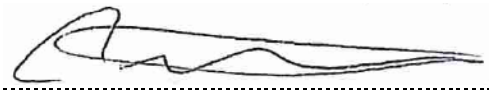
We are committed to continual improvement and have established a Quality Management System, which complies with the requirements of the latest edition of BS EN ISO 9001, providing a framework for continuously measuring and improving quality performance and setting quality objectives. We have policies and procedures in place to support us in our quality goals and align with our quality system, these include; Regular gathering and monitoring of customer feedback, a strict corrective and preventive action procedure, selection and performance monitoring of the entire supply chain, continuous training and development of employees, regular quality audits of our internal processes, measurable quality objectives which reflect our business aims, management reviews of audit results, proactively seek customer feedback and appropriately address them.

Our internal procedures are reviewed regularly and are held in a Quality Manual which is made available to all employees.

The Board of Directors retains overall responsibility for the operation of the Quality Management System, but we ensure all employees understand their responsibilities within their own areas of work to help ensure that Quality is embedded within the whole company.

The Quality Policy shall be reviewed annually in the Management Review Meeting.

This policy statement will remain valid until 13.08.2027

Signed: 

Name: Andrew Wooler

Position: Director